

**Waterloo North Hydro's standard customer process for new micro-generator (<10kW) connections:**

1. Provide your OPA contract/reference #.
2. WNH New Service Connection applied for ("Offer to Connect").
3. WNH service layout (Offer to Connect) requirements fulfilled including payment and required connection/metering upgrades.
4. WNH customer generator account opened/signed up for.
5. WNH "Micro Generator Connection Agreement" in place.
6. ESA connection authorization.
7. OPA contract accepted.

The OPA's Feed in Tarriff generator program information is here:

<http://www.powerauthority.on.ca/FIT/>

To start a new service layout (offer to connect) application please go to the attached link, fill out all relevant information, check the "generator" box under service details section, and include your OPA reference #, generator size, and connection details (series/parallel) as additional information:

<https://www.wnhydro.com/Requestforms/servicelayoutapplication.aspx>

More information is available in the other links on our website.

If you require additional information for a specific connection, contact the WNH Engineering Dept. at (519)-888-5552 or at [eclerk@wnhydro.com](mailto:eclerk@wnhydro.com)