

Equal Payment Plan Application

I/we authorize Waterloo North Hydro Inc. (WNH), to register my/our account for a monthly Equal Payment Plan (EPP). Equal monthly payments for the budgeted amount will be charged to my account on either the first (1st) or fifteenth (15th) of each month, as selected below.

WNH will review your equal payment amount at least twice per year. The payments will be adjusted up or down if you have used more or less electricity. There will be a note on your regular bill to let you know if the payment amount has changed. If you owe money on your hydro account, the amount is rolled into the new equal payment amount. The same is true if there is a credit on your hydro account.

This authority is to remain in effect until WNH has received written notification from me/us of its change or termination. This notification must be received at least 10 business days before the next payment is due at the address provided below.

WNHI may not assign this authorization, whether directly or indirectly, by operation of law, change of control or otherwise, without providing at least 10 days prior written notice to me/us.

I/We have certain recourse rights if any billed amount does not comply with this agreement. To obtain a form for a Reimbursement Claim, or for more information on my/our recourse rights, I/We may contact my/our financial institution or visit www.cdnpay.ca.

Hydro Account Numbers _____ - _____

Type of Service: Residential Business

Name on Hydro Bill _____

Address _____ Home Phone _____

City _____ Work Phone _____ Ext _____

Province _____ Postal Code _____

Email Address _____

Selected Due Date for Monthly Payment: First (1) of the Month Fifteenth (15) of the Month

Signature 1) _____ Date _____

Signature 2) _____ Date _____

(if joint account, both parties must sign)

Mail to: Waterloo North Hydro Inc., 526 Country Squire Road, Waterloo, ON; N2J 4G8 Fax: (519) 746-0133

Email: customersupport@wnhydro.com Website: www.wnhydro.com

We are committed to protecting the privacy of your personal information and we have developed policies and procedures in compliance with the Personal Information Protection and Electronic Documents Act.