



**PRE-AUTHORIZED  
PAYMENT PLAN  
APPLICATION/ PRE-  
AUTHORIZED DEBIT (PAD  
AGREEMENT)**

526 Country Squire Road  
Waterloo ON, N2J 4G8  
Tel: 519-885-6840  
Fax: 519-746-0133  
E-mail: [customersupport@wnhydro.com](mailto:customersupport@wnhydro.com)  
[www.wnhydro.com](http://www.wnhydro.com)

I/we authorize Waterloo North Hydro Inc. (WNHI), and the financial institution designated (or any other financial institution I/We may authorize at any time) to begin deductions for payment of all charges arising under my/our WNHI account (s). Regular payments for the full amount of services delivered will be debited to my/our account (s) based on the due date of regular billings. WNHI will provide written notice of the amount and timing of each regular debit. WNHI will obtain my/our authorization for any other one- time or sporadic debits.

This authority is to remain in effect until WNHI has received written notification from me/us of its change or termination. This notification must be received at least 10 business days before the next debit is scheduled at the address provided below. I/We may obtain a sample cancellation form, or more information on my/our right to cancel a PAD agreement at my/our financial institution or by visiting [www.cdnpay.ca](http://www.cdnpay.ca).

WNHI may not assign this authorization, whether directly or indirectly, by operation of law, change of control or otherwise, without providing at least 10 days prior written notice to me/us.

I/We have certain recourse rights if any debit does not comply with this agreement. For example, I/We have the right to receive reimbursement for any PAD that is not authorized or is not consistent with this PAD agreement. To obtain a form for a Reimbursement Claim, or for more information on my/our recourse rights, I/We may contact my/our financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).

Hydro Account Numbers \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Type of Service: Residential  Business

Name on Hydro Bill \_\_\_\_\_

Address \_\_\_\_\_ Home Phone \_\_\_\_\_

City \_\_\_\_\_ Work Phone \_\_\_\_\_ Ext \_\_\_\_\_

Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Email Address \_\_\_\_\_

Financial Institution (FI): \_\_\_\_\_ Account \_\_\_\_\_

Transit Number \_\_\_\_\_ - \_\_\_\_\_ ( branch-5 digits, institution-3 digits)

Signature 1) \_\_\_\_\_ Date \_\_\_\_\_

Signature 2) \_\_\_\_\_ Date \_\_\_\_\_

(if joint account, both parties must sign)

**Please enclose one of your cheques marked 'VOID'**

**Mail to: Waterloo North Hydro Inc., 526 Country Squire Road, Waterloo, ON; N2J 4G8 Fax: (519) 746-0133**

**Email: [customersupport@wnhydro.com](mailto:customersupport@wnhydro.com)**

**Website: [www.wnhydro.com](http://www.wnhydro.com)**

Waterloo North Hydro Inc. uses the information we collect on this form to facilitate pre-authorized payment for services. We are committed to protecting the privacy of your personal information and we have developed policies and procedures in compliance with the Personal Information Protection and Electronic Documents Act.