OFFICIAL RULES

Entry for the 2018 “Waterloo North Hydro eBilling Contest” (the “Contest”) ends 4:30 p.m. EDT on April 13, 2018. NO PURCHASE NECESSARY. A PURCHASE DOES NOT INCREASE YOUR CHANCES OF WINNING.

Eligibility:
Contest entry is restricted to legal residents of Ontario who are customers of Waterloo North Hydro (the “Sponsor”) at the time of contest entry, who are 18 years old or older. Employees of the Sponsor and members of their immediate families (parent, child, sibling and spouse of each) or households of any of the above are not eligible to submit entries. Contest is subject to all federal, local, and provincial laws and regulations.

Customers who have registered for Waterloo North Hydro “My Account” online tool and switched their billing preference to eBilling by April 13, 2018 will receive one entry into the contest for a chance to win a grand prize of a $250 prepaid Visa card and a secondary prize of a $100 prepaid Visa card.

Customers who were already enrolled in eBilling previous to the contest will receive one entry to the contest for the early bird prize; $100 prepaid Visa Card, to be drawn on March 28, 2018.

The winner of the early bird prize will not be eligible to win any other prizes for the contest.

Customers must stay enrolled in eBilling throughout the duration of the contest to be eligible. Customer may not enroll for eBilling and then switch back to regular bill mailing before contest ends.

The Contest is hosted by Waterloo North Hydro with its principal place of business at 526 Country Squire Road, Waterloo, Ontario, Canada. Contest is void where prohibited. By subscribing and entering our contest, each entrant accepts and agrees to be bound by these Official Rules.

How to Enter:

During the Contest Period, Entrants may enter by (a) registering for Waterloo North Hydro “My Account” online tool (b) switching their billing preference to eBilling. Once customers have updated their billing preferences to eBilling, they will be automatically entered in the Contest. By clicking confirm, you are entering our Contest and agreeing that you are eligible in accordance with, and to comply in full with, these official Contest rules (the “Rules”). Only the methods described in this paragraph will be accepted. No other entry methods will be accepted.

Customers must stay enrolled in eBilling throughout the duration of the contest to be eligible. Customer may not enroll for eBilling and then switch back to regular bill mailing before contest ends.

PRIZES AND WINNER SELECTION

The winner will be randomly selected by a draw once the contest is closed. To be eligible for the prize, entry must be received before April 13, 2018. Each eligible Entrant is limited to one entry throughout the Contest Period. You may not enter more than once. Chances of winning depend on the number of customer who meets contest rules. The potential winner will be notified via email message sent to the email address provided for the eBilling notices within two (2) weeks after the contest closes. In the event that a potential winner is disqualified for any reason, the Sponsor may, in its sole discretion, award the applicable prize to an alternate winner which will also be randomly selected by a draw. Any return of prize notification or prize email as undeliverable will result in forfeiture of any prize and an alternate winner may, at the Sponsor’s discretion, be randomly selected.

Prize Terms and Conditions:
Prize is not transferable and not redeemable for cash. Prizes are subject to any and all terms and conditions which may be contained thereon. No substitutions allowed. All expenses not specifically mentioned herein are not included as part of any prize or prize package, and are solely the winner’s responsibility. The Sponsor is not responsible for any defects or malfunctions of the prize.

**Prize Fulfilment:**

If you have been selected as a potential winner in the contest specified above, you will be notified via email by our Contest administrator. As a condition of awarding the prize, the potential winner (or their parent or legal guardian if potential winner is under the age of majority in Ontario) must have signed and returned, within fourteen (14) days of receipt, the Sponsor’s Release Form under which, among other matters, winner confirms his/her compliance and eligibility with these Official Rules, correctly answers, unaided, a mathematical skill-testing question, provides proof of identity (photocopy of Driver’s License, or any other government issued photo I.D.); releases and indemnifies the Sponsor, the Contest Administrator, and, if applicable, other parties involved with the administration of the Contest. If a potential winner refuses or fails to timely return the required documents with proof of identity, in accordance with these Official Rules, or is found to have violated the Official Rules in any way, or is deemed ineligible to receive a prize for any reason, or if any prize or prize notification from the Contest Administrator is returned as undeliverable, the potential winner will be disqualified and will be deemed to have forfeited the prize in question or, the Sponsor will select an alternate prize winner from among the eligible entries received for the prize.

Prizes may not be transferred or assigned except as provided herein. No prize substitutions are allowed, except as provided herein. The Sponsor reserves the right, at its sole discretion, to substitute a prize (or portion thereof) with a prize of equal or greater value for reasons that may include, but are not limited to: unavailability; or production delays caused by labour disruptions, adverse weather conditions, or other unforeseen events.

**Publicity:**

As a condition of entry into the Contest, except where prohibited by law, each entrant and each winner by accepting a prize grants to the Sponsor and its affiliates, legal representatives, assigns and licensees, all rights, title and interest in to publicize, broadcast, display and/or otherwise use the Contest entrant’s name, city, province, and biographical material (collectively, Licensed Rights) in any media now or hereafter known throughout the world in perpetuity for advertising and publicity purposes, without additional review, compensation, permission or approval of the winner.

**General Terms and Conditions:**

By entering or participating in the Contest, participants agree to be bound by these Official Rules, and by the decisions of the Sponsor, which are final and binding in all respects. The Sponsor is not responsible for: (1) any incorrect or inaccurate information or technical failures of any kind, (2) unauthorized human intervention in any part of the entry process or the Contest; or (3) any other computer, network, technical, human or other error, problem or malfunction that may occur in connection with the administration of the Contest, the processing of entries, or the selection or notification of winners. Further, if, for any reason, the Contest is not capable of running as planned for reasons outside the control of the Sponsor which, in the sole opinion of the Sponsor, may corrupt or affect the administration, security, fairness, integrity or proper conduct of the Contest (or portion thereof), the Sponsor reserves the right, at its sole discretion, to cancel, terminate, modify or suspend the Contest (or portion thereof). Sponsor also reserves the right at its sole discretion to disqualify the Entry of any individual found to be (a) tampering or attempting to tamper with the entry process or the operation of the Contest or any website operated by the Contest Entities; (b) using any robotic, macro, automatic, programmed or like entry methods, which will void all such entries; (c) violating these Official Rules or the terms of service, conditions of use, and/or general rules of any Sponsor property or service; or (d) acting in an unsportsmanlike or disruptive manner, or with intent to annoy, abuse, threaten, or harass any other person. Contest Entities are not responsible for claims, injuries, losses or damages of any kind resulting, in whole or in part, directly or indirectly, from the awarding, delivery, acceptance, use, misuse, possession, loss or misdirection of the prize; participation in this Contest or in any activity or travel related thereto or from any interaction with, or downloading of, computer Contest information. The Sponsor is not responsible for incorrect or inaccurate entry information whether caused by Internet users or by any of the equipment or programming associated with or utilized in the Contest by any technical or human errors, which may occur in the processing of the entries in the Contest. The Sponsor is not responsible for any typographical or other errors in the offer or administration of the Contest, including, but not limited to, errors in the printing or posting of the offer or Rules, the selection and announcement of any winner, or the distribution of any prize. The Sponsor will not replace any lost or stolen prize items. THE SPONSOR DISCLAIMS ANY LIABILITY FOR DAMAGE TO ANY COMPUTER SYSTEM RESULTING FROM ACCESS TO OR THE DOWNLOAD
OF INFORMATION OR MATERIALS CONNECTED WITH THE CONTEST. THE SPONSOR DOES NOT MAKE ANY WARRANTIES, EXPRESS OR IMPLIED, AS TO THE CONDITION, FITNESS OR MERCHANTABILITY OF ANY OF THE PRIZES. EACH ENTRANT AGREES TO EXECUTE ANY DOCUMENT CONTAINING THE TERMS AND CONDITIONS OF THESE OFFICIAL RULES.

Privacy Statement:

Information collected from Entrants is subject to the Sponsor’s Privacy Policy. http://www.wnhydro.com/privacypolicy/privacypolicy.pdf. If at any given time you wish to be removed from receiving our communications please click on the opt-out link in any of our newsletters that you will receive, or send an email to: communications@wnhydro.com