

Waterloo Region Energy Assistance Program (WREAP)

Provides assistance to low-income families and individuals who need financial assistance to pay their heating and hydro bills, to avoid the consequences associated with an inability to manage utility arrears.

Did you know?

- ⚡ After rent, utility costs are the second largest household expense.
- ⚡ An inability to pay utility costs may lead to financial stress, family disruption, even homelessness.
- ⚡ As energy costs continue to change, it is difficult for low-income households to effectively budget for any increases in energy costs.

Where do I go for help?

- ▶ If you **ARE** receiving Ontario Works, speak with your caseworker about accessing energy assistance.
- ▶ If you **ARE NOT** receiving Ontario Works, please call the Application Line at **519-883-2100** and select option #1 to speak with an Intake Coordinator about energy assistance.

When you call Social Services, you will need to provide the following:

- ✓ Social Insurance Number
- ✓ Health Card Number
- ✓ Banking information, including account number
- ✓ Information on assets and income
- ✓ Rent or mortgage amount

If you qualify for the Waterloo Region Energy Assistance Program you may also be eligible for **FREE energy efficient home improvements** to save money on your energy bill and make your home more comfortable.

Improvements may include:

- ⚡ Wall, basement, attic insulation
- ⚡ A programmable thermostat
- ⚡ Energy efficient shower head(s)
- ⚡ Faucet aerators
- ⚡ and more...

For complete details or to apply:

Union Gas customers

visit: unionsgas.com/helpinghomes

**Kitchener Wilmot Hydro, Kitchener Utilities,
Waterloo North Hydro, Cambridge and North
Dumfries Hydro customers**

visit: greensaver.org

call: **1-855-951-0877**

Funding for **WREAP** is currently provided by:



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Region of Waterloo
SOCIAL SERVICES