

# FIND YOUR AREA



## Area 1

- the pole line in this area is over 60 years old & needs to be replaced
- most poles can be easily accessed
- there are a few large trees located far away from distribution lines

## Area 2

- the pole line in this area is 20 years old and does not need to be replaced
- some poles can be difficult to access
- there are few large trees in close proximity to distribution lines

## Area 3

- some poles in this area are over 60 years old and need to be replaced
- some poles can be difficult to access
- there are few large trees in close proximity to distribution lines

## Area 4

- the pole line in this area is over 60 years old & needs to be replaced
- most poles are difficult to access due to fences, trees, gardens and pools
- there are many large trees located in close proximity to distribution lines

## Area 5

- some poles in this area are over 60 years old and need to be replaced
- most poles are difficult to access due to fences, trees, gardens and pools
- there are many large trees located in close proximity to distribution lines

## Area 6

- most poles in this area are 20 years old and do not need to be replaced
- some poles can be difficult to access
- there are few large trees that might require minor trimming around low voltage lines

## Area 7

- this area is already underground
- high voltage infrastructure was upgraded in 1990
- low voltage underground infrastructure is over 60 years old, and replacement is due because of age and use of non-standard components

# HOW WE WORK WITH YOU.

Our consultation process for Area Plan Development and street-by-street distribution renewal projects:

## **This stage: Area Plan Development**

- Advance notice provided to residents
- Project specific mail box created (westmount04-08@wnhydro.com)
- Open house to share information and obtain your input
- Feedback will shape options

## **Next stage: Street by street distribution renewal**

- Advance notice will be provided via the “Projects Affecting You” area on our website
- Customers are notified at the beginning of the design cycle, given more information and an opportunity to participate
- Design staff continue to meet with home owners to address particular concerns
- Customers have an opportunity to provide feedback on preliminary design if it varies significantly from today’s conditions
- As always, customers are notified of the start and expected duration of the construction phase of our project
- Advanced notice will be given for scheduled power outages



Waterloo North Hydro Inc.